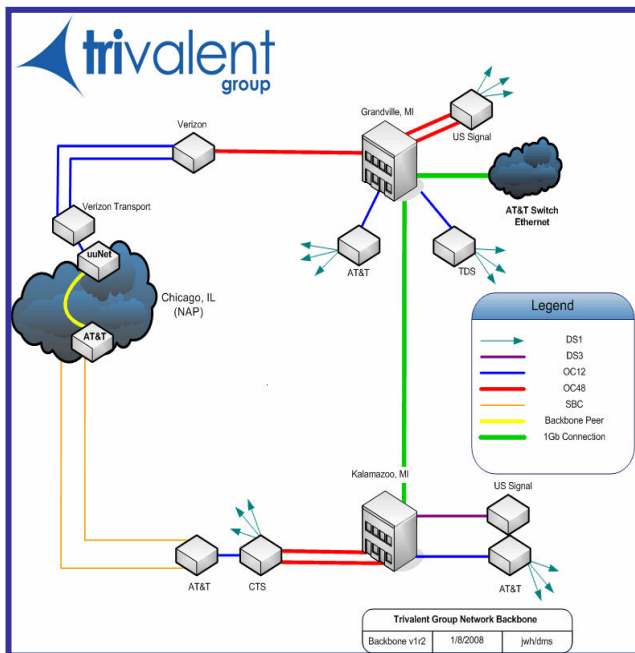


# Internet Services for Business



## Trivalent Group Internet Backbone

### Additional Services:

#### Hosting, Co-Location services, and Disaster Recovery Services

Our goal is to provide a safe and secure home for your servers, applications or web sites. We offer everything you need for a successfully hosted solution from expertise to internet access to servers and software.

#### Content Filtering

We offer an Internet Content Filtering solution that helps protect you, your organization and your users from inappropriate use of the internet. This solution blocks or filters out inappropriate web sites, emails, FTP Sites and newsgroups, all based on criteria you select.

### State-of-the-Art Local Data Center

We maintain physical security systems and authorized access controls. Redundant uninterruptible power systems are backed up with a 200KVA diesel generator. The Data Center has humidity control and a moisture detection system with redundant temperature control and monitoring. We utilize Tier 1 manufacturers and technology with products from Cisco, HP, Liebert, EMC and others. The ISP has data centers in both our Grand Rapids and Kalamazoo locations.

### Faster than a speeding bullet

Our facility is provisioned with both OC12 and OC3 Optical Fiber connections. We can support up to 90Mb of bandwidth to the internet's National Access Point of NAP (Speeding bullets are only slightly faster). We monitor all connections to find and correct traffic congestion before it becomes a problem to you. We offer a variety of connections from Broadband DSL to dedicated circuits with speeds ranging from 64K to T1 to T3. We also can employ state-of-the-art "caching" and "Packet Shaping" technologies for even greater speeds

### Dedicated, certified, professional network operations support team

Our "Network Operations" support team spends much of their time preventing problems from happening. If you do need them, you will find their response to be quick, professional and helpful.

### Reliability is designed into our solution

It starts with dual connections to the internet backbone via two different Tier 1 providers. We've implemented redundant hardware and we keep spare parts on hand, just in case. Further, we have added line interactive power and a gas powered generator to protect against power fluctuations and outages.

### Security solutions built around Cisco's Firewall

Because of our experience with both networks and internet access we can integrate security solutions at multiple levels, something most competitors can't do. Using our "SARA" tool we can even scan your network much like a hacker would to identify and help you correct security issues.

### Contact us today for more information on improving the performance of your business

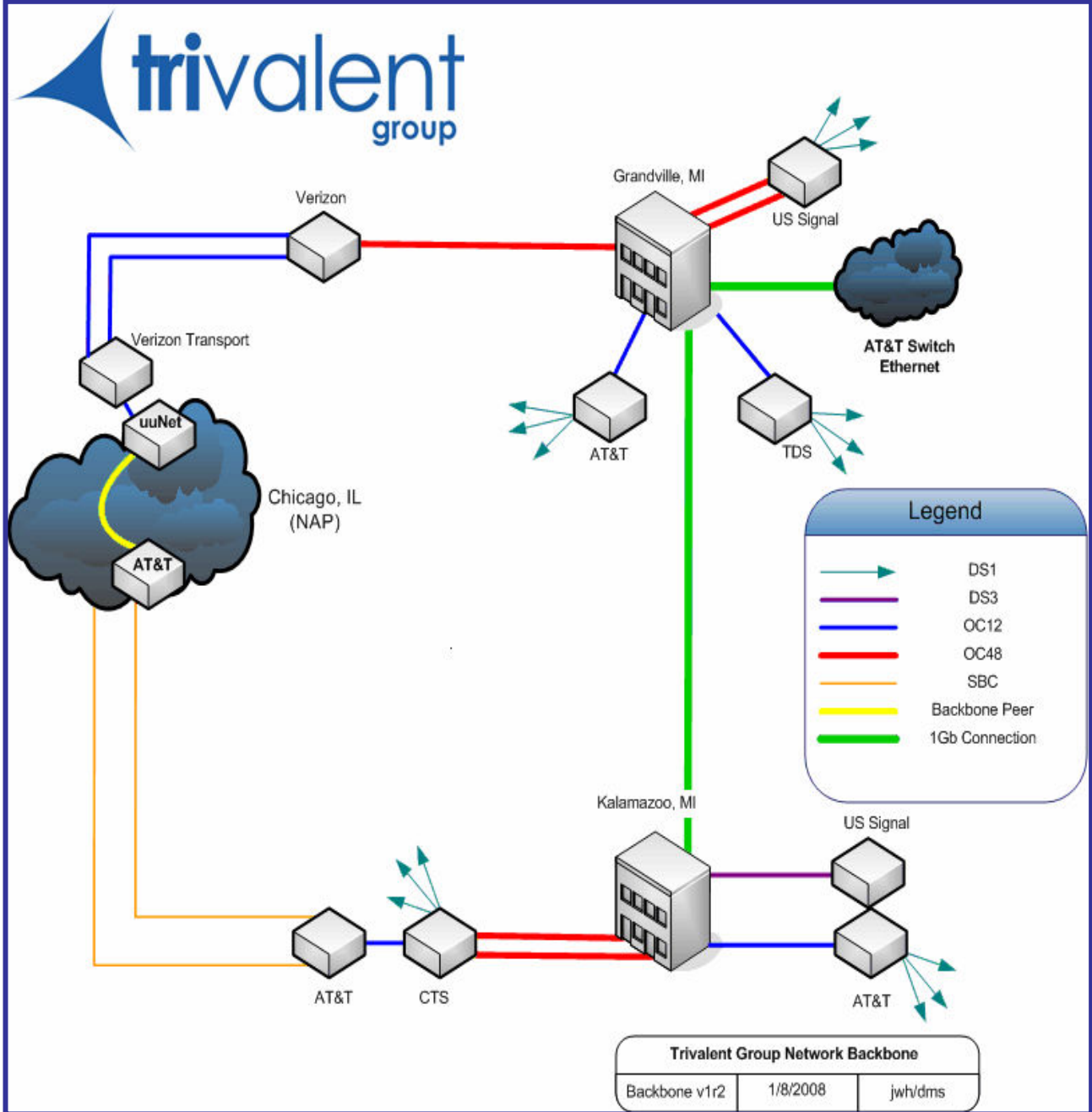
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