

introducing

SimpleVIEW

Managing technology complexity

Benefits

SimpleVIEW is an offsite monitoring and early detection service which can alert your IT team when an issue may be at hand, or better, before a system outage occurs.

The service continues to monitor from our Data Center regardless of the availability of your systems. This prevents the loss of touch with your systems if an issue occurs that takes down part of your infrastructure.

With three levels of service you can be assured that your systems are being watched and that we can help you prevent major outages.



Service Levels

- SimpleVIEW
 - Automated monitoring
 - Customer alerts
 - Monthly reporting for trend analysis
- SimpleVIEW Plus
 - Automated monitoring
 - Trivalent engineers review and respond to alerts
 - Monthly reporting for trend analysis
- SimpleVIEW Onsite
 - Monthly physical "health check" of the monitored devices
 - General physical review of the infrastructure area

Trivalent Group Corporate

3145 Prairie St.
Grandville, MI 49418
616.222.9200 ph.
616.222.9300 fx.

www.trivalentgroup.com
sales@trivalentgroup.com

Southern Michigan

5048 Lovers Lane
Portage, MI 49002
269.382.0947 ph.

Mid-Michigan

1001 Fairfield Dr.
Mt. Pleasant, MI 48858
989.773.3146 ph.

SimpleVIEW



>>>beyond the network

Monitored Elements	SimpleVIEW	SimpleVIEW Plus	SimpleVIEW Onsite
Standard Services			
Windows Services	√	√	
System Performance (Disk Space, CPU, Process and Memory Utilization)	√	√	
Basic UP/DOWN	√	√	
Port Availability (FTP, DNS, HTTP)	√	√	
Basic Backup Status*		√	
Alerts Sent to Client	√	√	
Alerts Sent to and Reviewed by Trivalent		√	
Custom Services			
Custom Services* (SNMP MIB, WMI based)		√	
Network Services			
Network Connectivity (UP/DOWN, TTL)	√	√	
Port Availability (FTP, DNS, HTTP)	√	√	
Out of Band Notification	√	√	
Security Services			
Antivirus Activity	√	√	
Firewalls	√	√	
Intrusion Detection**	√	√	
Email Services			
Microsoft Exchange Message Store	√	√	
SMTP Connectivity	√	√	
Onsite Services			
Advanced Backup Status (test restore)			√
Onsite Physical Inspection			√
Onsite Review & Recommendations			√

*Additional fees and configuration required
 **Monitors existing IDS